



CERTIFICATE OF PAPER PRESENTATION

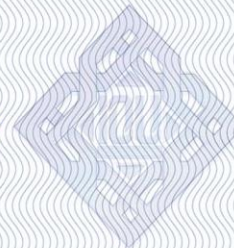
Awarded to

Aminul Haque Russel

This is to certify that

Your paper titled “Effect of Image & Trust on Customers’ Loyalty of Mobile Food Delivery Apps (MFDAs): Mediating Role of Customer Satisfaction” has been presented at the 3rd International Open University Conference on Research and Integrated Sciences (3rd IOUCRIS 2023), The Gambia-Malaysia

Hybrid Conference (Face-to-Face and Online), 23rd and 24th February & 3rd March 2023



Professor Dr. Muhammad Ahsan
Deputy Vice-Chancellor (Academics)
&
Conference Chair